

# Symposium COVID and Cancellation Policy

Dated: March 23, 2022

We look forward to these exceptional days of learning and connecting with our family enterprise community at Symposium. Our top priority is ensuring a safe and welcoming experience for everyone, so we thank all participants, guests, panelists and staff for helping us follow all health and safety measures, including:

- We will comply with all health and safety protocols and guidelines from local, provincial and federal health authorities, as well as the venue operator. This means the COVID policy and safety protocols may change at any time.
- Symposium will be a Mask-Friendly Event. While face coverings will no longer be required in accordance with the latest public health regulations, they are strongly encouraged in any large group setting (i.e plenary room) where social distancing is not possible. We will support and respect any personal safety precautions undertaken by participants, including their decision to wear a mask.
- We want you to plan for Symposium “worry-free.” If you can’t attend Symposium anymore, contact us at [events@familyenterprise.ca](mailto:events@familyenterprise.ca). Registrations cancelled by May 1, 2022 will be fully refunded. After May 1, 2022, registration refunds do not apply, but you may transfer your Symposium registration to another person (a family business member or member of Family Enterprise Canada) by May 29, 2022.
- If you need to cancel your hotel reservation with the Vancouver Marriott Pinnacle Downtown, please contact the hotel directly at **1-800-207-4150**.
- Should Symposium be cancelled, Family Enterprise Canada will offer a full refund. If we have to postpone Symposium, you may keep your registration for the new date or receive a refund.

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If you have any questions regarding our Symposium COVID and Cancellation policy, please contact us at [events@familyenterprise.ca](mailto:events@familyenterprise.ca).