

Advising With Impact Certification Course Cancellation and Refund Policy

Dated: February 23, 2023

Refund Policy

- If, for any reason, you need to cancel your registration for *Advising with Impact* on or before March 31, 2023, Family Enterprise Canada will provide a full refund for your registration fee **-or-** the option to carry it forward as a credit towards a future registration fee.
- Cancellations that occur between April 1-30, 2023, will be partially refunded for 50% of the registration fee **-or-** you will have the option to carry it forward as a 50% credit towards a future/deferred registration fee **-or-** transfer it to another member of the FEA community who wishes to take the course.
- After May 1, 2023, we will no longer provide refunds for registration fees, however you will have the option to carry it forward as a credit towards a future/deferred registration fee **-or-** transfer it to another member of the FEA community who wishes to take the course.
- If you have to cancel your *Advising with Impact* registration, you can transfer your registration to another member of our community at any time up until the start of the course.

To request a refund, please email us at fea@familyenterprise.ca.

Cancellation Policy

- If for any reason *Advising with Impact* is cancelled, Family Enterprise Canada will offer a full refund.
- If *Advising with Impact* is postponed, you will be offered your choice of a full refund of your registration fee **-or-** the option to carry it forward as credit to be used for the new dates.

COVID and Health Policy

- We will comply with all health and safety guidelines from local, provincial and federal health authorities, as well as the venue operator. This means the COVID and Health protocols may change at any time.
- *Advising With Impact* will be a mask-friendly event. While masks are no longer required, we will support and respect any personal safety precautions taken by participants, including their decision to wear a mask.

If you have any questions, please contact us at fea@familyenterprise.ca.